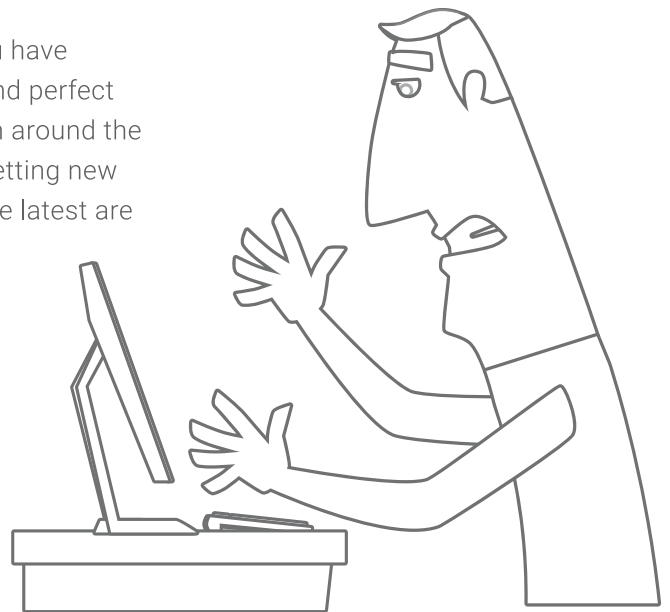# ITARIAN

The Free IT Management Platform

What are the challenges I face as an MSP?

Being a Managed Service Provider has its challenges. You have investment and operational costs. Customers who demand perfect service with instantaneous turnaround. Competition fr om around the world who are operating with razor-thin profit margins. Getting new business, growing current clients and staying on top of the latest are just a few of your responsibilities. Whether you're a start-up or a 200-person firm, you're dealing with this and much more.

We know where you're coming from — ITarian was built from the ground up, too. ITarian is built by MSPs, for MSPs. And everything is free: RMM, Patch Management, ITSM, scripting, support and so much more. Plus, it's the entry to our Advanced Endpoint Protection products, like cDome.

Why do I need ITarian?

Combining RMM, Service Desk and Patch Management in a single, easy-to-use console gives you an integrated ecosystem on a centralized platform. ITarian is an all-in-one, scalable solution that enables you to manage different devices running on different OS platforms. It's designed to support new devices and platforms that you add and manage. You need **ITarian to benefit from its free management capabilities, free core common services, and subscription-based services.**

ITARIAN

Free Management Capabilities include:

- **Remote Monitoring and Management (RMM)** — Monitor and manage all your clients' devices from one central console.

- **Remote Control** — Review performance data, execute remote patching, updates and service configurations to servers, desktops, applications and mobile devices.

- **Service Desk** — Deploy this cloud-based, fully featured automated ticket management system to facilitate service requests, meet service-level agreements and prioritize tickets.

- **Patch Management** — Perform the highly essential tasks of continual patch monitoring and updates for Microsoft Windows, Linux, Apple MacOS and third-party software.

- **Mobile Device Management (MDM)** — Deploy, secure, monitor and manage clients' mobile devices - distribute applications, data and configuration settings and patches.

- **Mobile Management App** — Manage customers' tickets in real time from your mobile device.

- **Customer Relationship Management (CRM)** — Automate workflow processes, decrease processing time.

- **Quote Management** — Generate professional quotes and invoices for services and equipment.

- **Auto Device Discovery and Software Deployment** — Automatically scan clients' networks and software.

- **Network Assessment** — This portable client network risk assessment and vulnerability management tool is critical for you to use.

- **Unknown File Hunter** — useful scanner that identifies unknown, and potentially malicious files, residing on a network.

- **Cleaning Essentials** — portable computer security tools to identify and manually remove malware and unsafe processes.

Free Core Common Services

- **Reporting Dashboard Management** — for easy, single pane of glass management.

- **Asset Management** — for management of IT devices.

- **Staff Administration and User Management**

- **License Management**

- **Account and Application Management** — for management of client accounts and applications.

Additionally, through the ITarian app store, you can implement world-class security solutions from our partners. This includes Advanced Endpoint Protection solutions, Valkyrie Threat Intelligence, and cloud-backup. Security Solutions available include:

- **Valkyrie Cloud-Based File Analysis**
- **Advanced Endpoint Protection**
- **Acronis Cloud Backup**
- **Network Monitoring**

- **DNS Filtering**
- **Secure Gateway**
- **Antispam Gateway**

About Us

ITarian is a global innovator of IT Management solutions. With a team of professional IT managers that partner closely with established cloud-software vendors, ITarian is at the forefront of successfully managing and securing IT networks and endpoints. ITarian's ongoing mission is empowering those that believe in the power of IT to solve all their clients' problems. ITarian achieves this by providing all the IT management and business automation applications Managed Service Providers (MSPs) and IT departments need to manage their networks and devices. All at no cost!